

Refund & Cancellation Policy

Last Updated: 21 August 2026

This Refund & Cancellation Policy applies to the services provided by **SANTHANA GOPALAN THANIKACHALAM** through **Thanikachalam Building Plan Approval**.

1. No Refund

All payments made towards our building plan approval, planning permission, documentation, consultation, coordination and related services are **non-refundable once the service has been confirmed or work has commenced**.

2. Cancellation by Client

If the Client cancels the service, changes their project requirements, decides not to proceed, or engages another service provider after making payment, the amount paid will generally **not be refunded**.

3. Government Approval

We do not guarantee approval by any government, planning or local authority. **Rejection, delay, modification, objection or additional requirements imposed by authorities will not be grounds for a refund**, provided the agreed service has been performed.

4. Government & Third-Party Charges

Government fees, statutory charges and third-party payments made for the Client are **non-refundable**, subject to the respective authority's or third party's refund rules.

5. Client Documents

The Client is responsible for providing accurate and complete documents and information. Delays or rejection caused by incomplete, incorrect or invalid information provided by the Client will **not be eligible for a refund**.

6. Exceptional Refunds

Any refund, if applicable, will be considered solely at our discretion and subject to applicable law, the work already completed and expenses incurred.

7. Contact

For any refund-related queries, please contact us through the contact details provided on our website:

Website: <https://www.thanikachalambuildingplanapproval.in/>

By making a payment or engaging our services, you acknowledge and accept this Refund & Cancellation Policy.